Incident Response and Management Procedure Policy

1. Title: Incident Response and Management Procedure Policy

2. Owner: Chief Information Security Officer (CISO)

3. Justification:

In order to properly detect, respond to, and manage information security issues and safeguard passenger data and operational records, Metropolis Transit needs to follow this policy.

4. Compliance Procedure:

Any suspected security incident must be reported right away to the relevant authority by all Metropolis Transit workers.The Incident Response Team (IRT) will evaluate and categorize events, choose the best course of action, and resolve them.

5. Compliance Audit Frequency:

Incident response compliance will be audited annually.

6. Compliance Metric:

The percentage of reported issues that were correctly classified, looked into, and resolved within the stated response times will be used as the compliance metric.

7. Metric Collection Procedure:

All reported occurrences, together with their categorization, reactions, and resolutions, will be kept on record by the IRT.

8. Policy Update Responsibility: CISO and IT Security Manager

9. Policy Review Frequency: Annually

10. Policy Update Procedure:

Every year, the policy will be reviewed by the CISO and IT Security Manager to incorporate any adjustments or modifications that are required in light of emerging threats, new laws, and technical developments.